

- We have seen an intermittent problem on a few New F650 (JH-D) trucks where a sensor tells the computer that the outside temperature is below freezing. When this condition happens, the computer will not send power to turn on the A/C compressor. Please follow the following instructions to reset the outside temperature.

- In a safe location, turn truck completely off. Restart truck and safely drive the truck greater than 40 miles per hour for 5-10 continuous minutes. This will make the computer reset the ambient temperature. If the reset was successful, the A/C will return to normal operation. This reset procedure works most of the time and almost 95% of the time the truck will not have the issue again.

We have worked with Ford Engineering and have a new calibration coming in the next week that will fix this issue. We will be able to install the new calibration using the IDS the next time the truck hits a U-Haul Shop.

Roadside has an alert in the system to inform the customer of the reset procedure to help the customer when they call in with an A/C issue on the JH-D.